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March 6, 2009

Russell Breninger Breninger Communications 16 Terry Drive Morristown, NJ 07960

Dear Russell,

I would like to express our appreciation on a job well done!

It was such a wonderful experience to leave the office on a Friday, and return to the office the following Monday with a completely installed and working new telephone system. As much as you assured us that it would be a smooth transition, it was not only surprising, but a huge relief.

Your attention to detail throughout this process was impressive and your staff training was very thorough.

You made the entire process of selecting, purchasing and implementing our new Samsung telephone system very smooth and painless.

Thank you once again for your expertise, direction and professionalism.

Sincerely,

Kathy Schettini

Kathy Schettini Office Manager